

University of Pretoria Yearbook 2019

Nursing professional life 210 (LPN 210)

Qualification Undergraduate

Faculty [Faculty of Veterinary Science](#)

Module credits 12.00

Programmes [Bachelor of Veterinary Nursing](#)

Prerequisites No prerequisites.

Contact time 30 lectures/practicals/demos over 2 weeks

Language of tuition Module is presented in English

Department Production Animal Studies

Period of presentation Semester 1

Module content

Soft skills including communication, conflict management and negotiation skills for veterinary nurses. Self-awareness, self-management, social awareness, professionalism and relationship management. Cultural diversity. Information management. Practice management for veterinary nurses, including relevant marketing, promotion and sales, human resources management work place discipline, rewards for good work performance and application of the Labour Law in the work place, strategic client service and management, compassion fatigue and its components. Continuation of a portfolio as evidence of learning.

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